

Vendor list

Devices for people who are deaf or hard of hearing

This information is provided to help Minnesotans who are deaf, deafblind and hard of hearing find places to buy assistive technology. The Minnesota Department of Human Services does not endorse any particular vendors' products, services or apps listed here.

Before purchasing captioned phones or phone devices, we encourage you to see if you qualify for the [Telephone Equipment Distribution \(TED\) Program](https://mn.gov/deaf-hard-of-hearing/communication-access/ted) (mn.gov/deaf-hard-of-hearing/communication-access/ted).

Alerting devices

Alerting devices use a visual or vibrating alert to alert you to environmental sounds, such as a baby crying, doorbell, phone, security system, smoke/carbon monoxide alarm, phone, or weather.

Vendors

- Clarity
- Clear Sounds
- Diglo (formerly Harris Communications)
- Hear More Products
- Learning, Sight & Sound (LS&S)
- Teltex, Inc.

Alarm clocks and watches

Alarm clocks with loud ringers, flashing lights and/or vibration. Vibrating watches have timer functions that can be used in place of appliance timers (such as the oven, microwave, dryer, etc.).

Vendors

- Clarity
- Clear Sounds
- Diglo
- Hear More Products
- Learning, Sight & Sound (LS&S)
- Teltex, Inc.

Assistive listening devices

Personal assistive listening devices can help eliminate background noise. They also allow you to control the volume of the sound. They are useful for conversations, listening to the TV, and more.

Vendors

- Clarity
- Diglo
- Hear More Products
- Hearing Equipment & Repair (HEAR)
- Learning, Sight & Sound (LS&S)
- Teltex, Inc.

Captioned phones

Captioned phones display captions of what the other caller says on a built-in screen (or app, if used on a smartphone). You can listen to the other caller and use your own voice to reply. Minnesota Relay offers captions for English and Spanish.

Vendors

- CapTel
- CaptionCall
- ClearCaptions
- Diglo
- Hamilton CapTel (app)
- InnoCaption (app)
- Outreach Education Installations (OEI)
- Teltex, Inc.

Phone devices

Amplified phones have built-in volume control and clarity boosters.

Cell phone amplifiers use Bluetooth technology to send sound from your cellphone to your hearing aids, earphones or a neckloop.

Ring signalers use blinking lights, vibrating device or loud ringers to alert a person that the phone is ringing.

TTYs (teletypewriters) are used to send and receive typed messages over the phone lines. A relay operator types the spoken message to the caller with the TTY, and reads the typed message to the caller who does not have a TTY.

Vendors

- Clarity
- Clear Sounds
- Diglo
- Hear More Products
- Hearing Equipment & Repair (HEAR)
- Learning, Sight & Sound (LS&S)
- Teltex, Inc.

Smartphone and tablet apps

There are many apps available that can turn your smartphone or tablet into an accessibility tool.

Vendors

- Convo
- Hamilton CapTel
- InnoCaption
- Purple
- Sorenson
- ZVRS

Videophones and Video Relay Services

Videophones are used to make phone calls in American Sign Language (ASL). Video Relay Services (VRS) provide ASL interpreters to interpret the call between ASL and English or Spanish. VRS apps are free for people who are deaf and hard of hearing. Some vendors also provide stand-alone videophones. VRS requires high-speed internet.

Vendors

- Convo
- Purple
- Sorenson VRS
- ZVRS

Vendor	Devices
CapTel CapTel's website (www.captel.com) 800-233-9130 (voice/TTY)	Captioned phones
CaptionCall CaptionCall's website (captioncall.com) 877-557-2227 (voice)	Captioned phones
Clarity Clarity's website (clarityproducts.com) 800-426-3738 (voice) 800-772-2889 (TTY)	Alerting devices Assistive listening devices Phone devices
ClearCaptions ClearCaptions' website (clearcaptions.com/) 866-868-8695 (voice)	Captioned phones

Vendor	Devices
Clear Sounds Clear Sounds' website (clearsounds.com) 800-288-8303 (voice) 866-536-8890 (TTY)	Alerting devices Alarm clocks and watches Phone devices
Convo Convo's website (convorelay.com) 510-629-5622 (videophone)	Smartphone and tablet apps Videophone & Video Relay Service
Diglo (formerly Harris Communications) Diglo's website (diglo.com) 800-825-6758 (voice) 952-388-2152 (VP)	Alerting devices Alarm clocks and watches Assistive listening devices Captioned phones Phone devices
Hamilton CapTel Hamilton CapTel's website (hamiltoncaptel.com)	Captioned phones Smartphone and tablet apps
Hearing Equipment & Repair (HEAR) Hearing Equipment & Repair's website (hearmn.com) Grand Rapids: 800-370-4327 (voice) Hibbing: 800-390-4327 (voice)	Assistive listening devices Phone devices
Hear More Products Hear More's website (hearmore.com) 800-881-4327 (voice) 800-281-3555 (TTY)	Alerting devices Assistive listening devices Phone devices
InnoCaption InnoCaption's website (innocaption.com)	Captioned phone Smartphone and tablet apps
Learning, Sight & Sound (LS&S) LS&S' website (lssproducts.com) 800-468-4789 (voice) 800-317-8533 (TTY)	Alerting devices Assistive listening devices Phone devices
Outreach Education Installations (OEI) OEI's website (oeius.org) 877-473-4003 (voice)	Captioned phone

Vendor	Devices
Purple VRS Purple's website (purplevrs.com) 877-885-3172 (voice or videophone)	Smartphone and tablet apps Videophone & Video Relay Service
Sorenson VRS Sorenson's website (sorensonvrs.com) 866-756-6729 (voice) 801-386-8500 (videophone)	Smartphone and tablet apps Videophone & Video Relay Service
Teltex, Inc. Teltex's website (teltex.com) 888-515-8120 (voice/TTY) sales@teltex.com	Alerting devices Assistive listening devices Phone devices
ZVRS ZVRS' website (zvrs.com) 800-216-9293 (voice) 866-932-7891 (videophone)	Smartphone and tablet apps Videophone & Video Relay Service

800-657-3663

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ملاحظة: إذا أردت مساعدة مجانية لترجمة هذه الوثيقة، اتصل على الرقم أعلاه.

သတိ။ ဤစာရွက်စာတမ်းအားအခမဲ့ဘာသာပြန်ပေးခြင်း အကူအညီလိုအပ်ပါက၊ အထက်ပါဖုန်းနံပါတ်ကိုခေါ်ဆိုပါ။

កំណត់សំគាល់ ។ បើអ្នកត្រូវការជំនួយក្នុងការបកប្រែឯកសារនេះដោយឥតគិតថ្លៃ សូមហៅទូរស័ព្ទតាមលេខខាងលើ ។

請注意，如果您需要免費協助傳譯這份文件，請撥打上面的電話號碼。

Attention. Si vous avez besoin d'une aide gratuite pour interpréter le présent document, veuillez appeler au numéro ci-dessus.

Thov ua twb zoo nyeem. Yog hais tias koj xav tau kev pab txhais lus rau tsab ntaub ntawv no pub dawb, ces hu rau tus najnpawb xov tooj saum toj no.

ဟ်သုၣ်ဟ်သးဘၣ်တက့ၢ်. ဝဲန့ၣ်လိၣ်ဘၣ်တၢ်မၤစၢၤကလိလၢတၢ်ကကျိးထံဝဲဒၣ်လံာ် တိလံာ်မိတခါအံၤန့ၣ်. ကိးဘၣ်လိၣ်တဲမိနီၣ်ဂံၢ်လၢထးအံၤန့ၣ်တက့ၢ်.

알려드립니다. 이 문서에 대한 이해를 돕기 위해 무료로 제공되는 도움을 받으시려면 위의 전화번호로 연락하십시오.

ໂປຣດຊາບ. ຖ້າຫາກ ທ່ານຕ້ອງການການຊ່ວຍເຫຼືອໃນການແປເອກະສານນີ້ພຣີ, ຈົ່ງໂທໄປທີ່ໝາຍເລກຂ້າງເທິງນີ້.

Hubachiisa. Dokumentiin kun tola akka siif hiikamu gargaarsa hoo feete, lakkoobsa gubbatti kenname bilbili.

Внимание: если вам нужна бесплатная помощь в устном переводе данного документа, позвоните по указанному выше телефону.

Digniin. Haddii aad u baahantahay caawimaad lacag-la'aan ah ee tarjumaadda qoraalkan, lambarka kore wac.

Atención. Si desea recibir asistencia gratuita para interpretar este documento, llame al número indicado arriba.

Chú ý. Nếu quý vị cần được giúp đỡ dịch tài liệu này miễn phí, xin gọi số bên trên.

LB2 (8-16)

ADA1 (2-18)



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